



**Quaduro Systems**, a brand of Dins International Ltd has been appointed as hardware Suppliers to leading garage solutions provider Wurth Online Group GmbH. The long-term Arrangement with WURTH sees the London based company supplying its complete range of Quaduro mobile computer equipment since September 2008.

Wurth Online World GmbH is a part of the Wurth Group, which has more than 420 companies in 86 countries. WOW! was established in the year 2000 in Gaisbach, Künzelsau, Germany with the aim of producing a software and hardware solution for the automotive workshop. They provide vehicle diagnostics systems as well as many other products that are tailored to customer requirements. As a company based on quality and service WOW! is now available in over 20 countries around the world.

### *Finding the optimum hardware solution*



Prior to September 2008 WOW!'s diagnostic iQ300 package included their own diagnostic hardware together with a well known consumer tablet PC. But the demand for better performance and increased reliability was becoming ever more apparent.

Enter the Quadpad 1. A robust 8.4", portable and highly versatile touchscreen tablet PC, now common place in and amongst automotive professionals. *"We decided on the Quadpad 1 for three main reasons"*, explained Martin Dicke,

Senior Product Manager at WOW! *"The resolution capabilities of the screen, the performance, handling of the unit and the price, was exactly what we required, compared to other tablets and notebooks."*

The advantages and benefits of using the Quadpad 1 don't end there. It's already semi-rugged form factor is complemented with a rubber bump case, protecting the machine against knocks and bumps in the workshop. Compact and with a higher battery life than most laptops, the Quadpad 1 can interact with the software application wirelessly via Bluetooth allowing the engineer full use of its impressive connectivity in interfacing with the car's on-board diagnostics. This analyzes the operation of the vehicle and assists in the problem solving department.

The Quaduro Systems tablet is now integrated with the WOW! diagnostic systems and sold across the globe as the iQ310 package, part of WOW!'s world renowned IQ- series.

### ***Quaduro after sales***

As the Quadpad 1 is designed specifically for use in a harsh garage environment, this reduces the chances of certain malfunctions occurring, such as physical damage, which is more common to traditional notebooks.

Quaduro Systems provides a 12 month warranty with a promise to fix any fault with the unit or replace it altogether, within 48 hours. In the event of a malfunction occurring, this will greatly reduce downtime and therefore costs occurred by WOW!

### ***Long term***

Wurth Online World are a world leader in diagnostic applications for cars and trucks which are sold via their impressive number of companies to garages, fleet companies and truck haulage organisations across the globe, with approximately 10,000 customers in 20 countries using their system solutions.

With a reliable and ever growing customer base, long term partnerships are WOW!'s main Modo and so their choice of hardware is a decision not to be taken lightly. But with several machines and notebook s on the market, this made the final solution all that more difficult to arrive at. *“We did look at a couple of other products”* admitted Dicke, *“but we chose the Quadpad 1 for the previously mentioned reasons.”*

This agreement is the latest key win for Quaduro Systems, a brand of Dins International Ltd, demonstrating increasing acceptance in the aftermarket and reflecting the firms approach to and understanding of, major integration projects. With more products in development for the near future, the relationship between Quaduro and WOW! will become even stronger. *“We are very happy with this product. We will no doubt consider new Quaduro Systems’ products in the future”* concluded Dicke.